



We heal and inspire the human spirit.

To: IEHP Direct DSNP & CCA Providers
From: IEHP – Finance
Date: September 10, 2026
Subject: **Transtreme: In-Home Annual Wellness Visit (AWV)**

Inland Empire Health Plan (IEHP) is partnering with Transtreme, a healthcare organization specializing in in-home services, to offer added support for IEHP Direct DSNP & CCA Members who may face transportation or accessibility challenges in completing their Annual Wellness Visit (AWV).

This program is designed as an additional convenience for Members, not a replacement for their relationship with their PCP. The intent is to help close care gaps for Members who have not recently completed their AWV, ensuring they remain engaged in preventive care. This is not intended to replace PCP care, but to offer an additional benefit to the Member.

Through this partnership, Members will have the option to complete their AWV in their home or via telehealth, providing flexible access to routine preventive services, early risk identification, and chronic disease management.



Medical Record Management and Provider Support

Following each AWV or screening, all documentation and results will be faxed directly from Transtreme to your office for review and follow-up care.

Providers are encouraged to establish care with identified members who have not yet completed an initial or annual PCP visit. Timely engagement with members helps support continuity of care, identify and address outstanding care gaps, and ensure members receive appropriate preventive and chronic care services.

IEHP greatly values our collaborative relationship with you.

IEHP values the care you provide to our shared Members, and we are committed to supporting you with resources that enhance access and promote whole-person wellness.

If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org

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